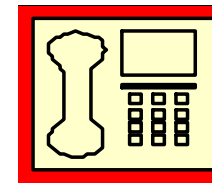


Call 24 TELEPHONE RESPONSE INSTRUCTIONS

CALL 813-657-5682
Or
1-888-628-1346



Opening Greeting

For Call 24

RATES

SAMPLE
CALCULATORS

MERCHANT CHECK
VERIFICATION

Account # and PINN

Account Information
Press one

CHECKING
Press one

Balance & amount available
Last 5 checks cleared
Inquire on a specific check
Last 5 withdrawals
Last 5 Deposits
YTD Dividend Info
Prior YTD dividend info
Transfers

Transfers-Checking
Payments
Transfer from a SAV/CHK to a SAV/CHK
Transfer to another SAV/CHK account
Transfer from another SAV/CHK account

Payments-Checking
Transfer from SAV/CHK to a loan
Transfer from SAV/CHK account to another loan
Transfer from another SAV/CHK account to a loan

SAVINGS
Press two

Balance & amount available
Last 5 deposits
Last 5 withdrawals
Last 5 Deposits
YTD Dividend Info
Prior YTD dividend info
Transfers
Withdrawals

Transfers-Savings
Payments
Transfer from a SAV/CHK to a SAV/CHK
Transfer to another SAV/CHK account
Transfer from another SAV/CHK account

Payments- Savings
Transfer from SAV/CHK to a loan
Transfer from SAV/CHK account to another loan
Transfer from another SAV/CHK account to a loan

CREDIT CARDS
Press three

Payments-Cards
Transfer from SAV/CHK to a loan
Transfer from SAV/CHK account to another loan

Withdrawals-Savings
Withdrawal by check from a savings account

LOANS
Press four

Balance and Amount available
Payoff Amount
Payment information
Finance Charge
Last 5 transactions
Payments

Payments-Cards
Transfer from SAV/CHK to a loan
Transfer from SAV/CHK account to another loan

**CERTIFICATES
/IRA'S**
Press five

Balance
Dividend rate and Maturity Date
Last 5 Deposits
YTD dividend information
Prior Yr. dividend information