



## VISA CHECK CARD DISPUTE FORM

<b>MEMBERS NAME (LAST, FIRST, MIDDLE)</b>	<b>DATE</b>
<b>PHONE NUMBER FOR MEMBER</b>	<b>ACCOUNT NUMBER</b>
<b>VISA CHECK CARD NUMBER</b>	<b>AMOUNT OF TRANSACTION</b>
<b>POSTED DATE OF TRANSACTION</b>	<b>EFFECTIVE DATE OF TRANSACTION</b>
<b>MERCHANT NAME</b>	<b>TRACER NUMBER</b>
<b>(MANDATORY) PLEASE ANSWER THE FOLLOWING QUESTIONS:</b>	
<b>1. IS THIS A FRAUDULENT TRANSACTION</b> _____ Yes    _____ NO	
<b>2. WAS THIS CARD IN YOUR POSSESSION AT THE TIME OF THE TRANSACTION</b> _____ Yes    _____ No	
<b>3. IF THE TRANSACTION WAS NOT FRAUDULENT, HAS THE CARD HOLDER ATTEMPTED TO RESOLVE THE ISSUE WITH THE MERCHANT ?</b> _____ YES    _____ NO	
<b><u>DETAILED EXPLANATION TO SUPPORT THIS REQUEST (TO BE FILLED OUT BY CARDHOLDER).</u></b>	
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<b>SIGNATURE OF MEMBER</b>	<b>DATE</b>	
<b>RECEIVED BY CU EMPLOYEE (BRANCH)</b>	<b>DATE</b>	
<b>DATE FAXED</b>		
<b>DATE RECEIVED BY DISPUTE DEPT</b>	<b>EMPLOYEE INITIALS</b>	
<b>07/2013</b>		